

CAMPAIGN Shop Je, Dapat RM5!

Terms & Conditions

The campaign is organized by Lotuss Stores (Malaysia) Sdn Bhd (Company No.: 200001018812 (5291419-K)) ("Lotus's") ("Organiser").

1. This Campaign is open to all individuals who:
 - Make a transaction with a minimum spend of RM80 in a single receipt at Lotus's Ampang during the Campaign Period ("Participants").

Campaign Period

2. The Campaign will commence from **23 July 2026 at 8:00 a.m. until 16 September 2026 at 11:59 p.m. (Malaysia Time)**. ("Campaign Period"). Any entries received after the Campaign Period shall be rejected and deemed invalid.
3. Only transactions made at physical Lotus's Ampang Outlet shall be eligible for this Campaign.
4. If for any reason (including but not limited to) the Campaign is unable to proceed as planned, for example due to computer viruses, hacking, unauthorized intervention, fraud, technical failures, any government action including but not limited to movement control orders, or any other reason beyond the Organiser's control, the Organiser reserves the right, at its sole discretion, to terminate, postpone, modify, extend or suspend the Competition.

Campaign Mechanics

5. To participate in the Campaign, Participants must:
 - Participants must make a minimum purchase of RM80 in a single (1) receipt at Lotus's Ampang during the Campaign Period.
 - A maximum of 4 submissions per customer per telephone number is allowed throughout the Campaign Period.
6. Participants must submit their purchase receipt by scanning the QR Code provided on any campaign visuals. During the submission process, participants are required to:
 - Provide full name
 - Correctly answer a campaign-related question. Only entries with correct answers will be considered valid and eligible for reward fulfilment under this Campaign; and
 - Upload a clear image of the purchase receipt. The receipt image must clearly display ALL required information and follow the sample receipt as shown below:



7. Entries made through **Lotus's Shop Online (LSO)** are invalid and will **not be accepted** as eligible entries. Only purchases made at physical Lotus's Ampang outlets will be recognized.
8. Each telephone number used for entry registration is limited to a maximum of four (4) receipt submissions throughout the Campaign Period. Any additional entries exceeding this limit will not be processed and will be deemed void.
9. The Organiser reserves the right, at its sole discretion, to reject, remove and/or disqualify any Participant and/or entry that is found or reasonably suspected to have tampered with the submission process, the operation of the Campaign, or to be in breach of these Campaign Terms and Conditions.

Prizes

10. Daily redemption is subject to a cap and will be on a first come, first served basis.

Daily capping

Week	Date	Issuance
1	23/7/2026	140
1	24/7/2026	170
1	25/7/2026	260
1	26/7/2026	260
1	27/7/2026	140
1	28/7/2026	140
1	29/7/2026	140

2	30/7/2026	140
2	31/7/2026	170
2	1/8/2026	260
2	2/8/2026	260
2	3/8/2026	140
2	4/8/2026	140
2	5/8/2026	140
3	6/8/2026	150
3	7/8/2026	190
3	8/8/2026	280
3	9/8/2026	280
3	10/8/2026	150
3	11/8/2026	150
3	12/8/2026	150
4	13/8/2026	160
4	14/8/2026	180
4	15/8/2026	290
4	16/8/2026	290
4	17/8/2026	160
4	18/8/2026	160
4	19/8/2026	160
5	20/8/2026	180
5	21/8/2026	220
5	22/8/2026	200
5	23/8/2026	200
5	24/8/2026	100
5	25/8/2026	200
5	26/8/2026	100
6	27/8/2026	100
6	28/8/2026	100
6	29/8/2026	200
6	30/8/2026	200
6	31/8/2026	200
6	01/09/2026	80
6	02/09/2026	80
7	03/09/2026	80
7	04/09/2026	80
7	05/09/2026	150
7	06/09/2026	120
7	07/09/2026	80
7	08/09/2026	80
7	09/09/2026	80
8	10/09/2026	80
8	11/09/2026	80
8	12/09/2026	100
8	13/09/2026	100
8	14/09/2026	80
8	15/09/2026	80
8	16/09/2026	150
Total		8750

11. A RM5 eVoucher will be awarded to winners for each successful entry.



12. Prizes are non-transferable and not exchangeable for cash (if applicable). The Organiser reserves the right to substitute any prize with another of equivalent value at its absolute discretion.
13. To the extent permitted by law, the Organiser, its agencies, affiliates, sponsors and representatives shall not be liable for any defect or misuse of prizes, or for any claims, liabilities, losses or damages arising from this Competition.
14. Images of prizes shown in any promotional, advertising or publicity materials are for illustration purposes only and may not represent the actual prize.

Prizes are subject to the terms and conditions imposed by the respective suppliers (if applicable). To the extent permitted by law, the Organiser and its agents shall not be responsible for any liability arising from postponement, cancellation, delay or changes to prize details or any unforeseen circumstances beyond the Organiser's reasonable control, or for any act or omission by third-party vendors or suppliers.

RM5 E-voucher Terms & Conditions

15. The Lotus's eVoucher may be used as a cash equivalent for purchases at Lotus's Ampang outlet only.
16. The eVoucher is non-exchangeable and non-redeemable (i.e., cannot be exchanged for cash or a new voucher).
17. If the purchase value is less than the eVoucher value, no balance or replacement credit will be provided.
18. The eVoucher may be used together with other valid payment methods such as cash (legal tender), credit card, debit card, or ewallets.

19. The eVoucher is valid only until the stated expiry date.
20. No extension or renewal will be granted for the eVoucher.
21. Each eVoucher is valid for one (1) redemption transaction only and cannot be reused.
22. All eVoucher are not valid for use at Food Courts or any premises not directly operated by Lotus's Malaysia.
23. Lotuss Stores (Malaysia) Sdn Bhd reserves the right, at its absolute discretion, to amend, change or add to any of the eVoucher terms and conditions without prior notice to Participants.

Organiser's Rights

24. By participating in the Campaign, Participants grant the Organiser the right to use any photos and/or other materials received during the Campaign (including the Participant's name, email address, phone number, photos, etc.) for Campaign related purposes as well for advertising, marketing and communication purposes without any compensation to the Participant, their heirs, assignees or any other entity.
25. The Organiser reserves the right to amend the Campaign Terms and Conditions at any time at its absolute discretion without prior notice.

By entering this campaign, all Participants agree to be bound by the specific Campaign Rules and Regulations found at [<https://corp.lotuss.com.my/for-you/campaigns/shop-je-dapat-rm5>]. Should any discrepancy arise between these terms and the information found in promotional advertisements or posters, the official campaign terms hosted on the website will take precedence.

26. Participation is subject to Lotus's standard Privacy Policy and General Terms of Use available at [<https://www.lotuss.com.my/en/mylotuss/privacy-policy>]. These overarching policies govern all interactions with Lotus's digital platforms; in any instance of conflict regarding data handling or general conduct, these primary policies shall serve as the final authority. If there is a discrepancy between the English and Malay versions of these Terms and Conditions, the English version shall prevail.
27. Unless otherwise stated, all transportation costs, internet charges, personal costs and/or any other costs, fees and/or expenses incurred by Participants in connection with this Campaign (whether for the purpose of entering, participating in, or receiving any benefit or prize from the campaign) shall be borne entirely by the Participant/winner. The Organiser, its affiliates or authorized agents shall not be held liable in any way for such costs/charges/fees/expenses
28. To the extent permitted by law, the Organiser, its affiliates or authorized third parties shall not be responsible in any way of any participation issues, including but not limited to lost, damaged, delayed entries or any technical errors.

29. The Organiser would like to remind Participants to take reasonable precautions when receiving any phone calls or messages requesting personal information during and/or after the Campaign. The Organizer also advises our valued Participants to contact the Organizer directly for verification regarding the campaign.

Liability and Responsibility

30. To the extent permitted by law, Participants and winners shall bear full liability and responsibility for any negligence or willful misconduct from their participation in the Campaign and/or redemption and/or use of prizes, and agree to release the Organiser, and its agencies from any claims arising from such liability.
31. To the fullest extent permitted by law, under no circumstances shall the Organiser or any of its officers, employees, representatives and/or agents (including any third-party agencies engaged for the purpose of this Campaign) be held liable for any loss or damage arising from any negligence or willful misconduct by Participants in relation to this Campaign.
32. Winners shall be responsible both for complying with all legislation or regulations and for payment of all taxes and duties which the Winners should satisfy as to all the taxation implications of the Campaign Prizes and take all appropriate taxation advice. If the Products are used as benefits-in-kind, a personal tax liability may be payable by the Winner. Lotus's will not be liable for any taxation charge to the Winners which they are obliged to pay for the Prizes won.
33. By participating in this Campaign, Participants agree to comply with all these Terms & Conditions and all decisions made by the Organiser.
34. These Terms and Conditions shall be governed by the laws of Malaysia and subject to the exclusive jurisdiction of the courts of Malaysia.

Privacy Notice

35. By participating in the Campaign, Participants give their and allow the Organizer to collect, store, use, and process their names and other personal details ("Personal Data") for the purpose of executing the Contest, including but not limited to announcing and publishing the Participants' Personal Data and/or photos on the Organizer's website for advertising and publicity purposes by participating in the Campaign, Participants also consent and allow the Organiser to engage third-party services to process their Personal Data. All such third parties are contractually obligated not to use Participants' Personal Data in any manner other than as stated herein.
36. Under Malaysian law, Participants' rights include:

- The right to withdraw consent for the use of Personal Data at any time by contacting the Organiser at the contact details provided below and providing the Participant's name and email address for the removal of such Personal Data;
- The right to obtain a copy of Personal Data held by the Organiser; and
- The right to correct any inaccurate Personal Data.

37. Participants can refer to the Organizer's website at <https://corp.lotuss.com.my/for-you/campaigns/shop-je-dapat-rm5> or email Lotus's contest management partner J&C customer service at support@icpacific.com.my or WhatsApp at 011-6974 3949 from Monday to Sunday, 8:00 AM – 10:00 PM.

38. The Organiser will take reasonable precautions to ensure the safety of Participants' Personal Data and will require third-party processors to manage the campaign. However, the Organiser may disclose Participants' Personal Data if required by law, search warrant, subpoena or court order.

39. Any matters related to Personal Data concerning this campaign shall be governed by and handled in accordance with the Personal Data Protection Act 2010 and other applicable laws in Malaysia.

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